



Mike Barnett Sports Complex

## COMMUNICATION POLICY

### OUR COMMITMENT

Electronic communication is essential for sharing club news and information with our members. Our communication will be timely where possible, appropriate and related to club business.

### WHAT WE WILL DO

We use a range of electronic tools to communicate with our members.

Our communication policy will protect members privacy, maintain clear boundaries and ensure that bullying and harassment does not occur.

Specific RBRA team members have been tasked controlling and providing accountability over what appropriate material is published on our website and other forms of social media.

### WEBSITE

- Our website will include current information on competitions, social events, committees, policies, constitution, rules and by-laws
- Non offensive content or photos will be published
- If we intend to publish a photo of a child, we will seek permission from his or her parents/ guardians and take care not to provide identifying information
- We will seek feedback from members to improve the information on the site

### SMS, EMAIL AND OTHER MESSAGES

Committee members, coaches and team managers may message to provide information about competition, training, club sanctioned social events and other club business, however:

- Messages should be short and about club/ team matters
- Email communication will be used when more information is required
- Communication involving children will be directed through their parents

### SOCIAL MEDIA WEBSITES

- We treat all social media postings, blogs, status updates and tweets as public “comment”
- Postings (written, photos or videos) must be family-friendly and feature positive club news and events
- No personal information about our members will be disclosed

- No statements will be made that bring the club into disrepute
- Abusive, discriminatory, intimidating or offensive statement will not be tolerated. Offending posts will be removed and those responsible will be blocked from the site

## **WHAT WE ASK YOU TO DO**

We expect our members to conduct themselves appropriately when using electronic communication to share information with other members or posting material on public websites connected to the club.

We expect that any complaints, queries or items which need clarification be **emailed** to: [admin@rockinghamflames.com.au](mailto:admin@rockinghamflames.com.au)

*We would strongly advise that correspondence is communicated respectfully. We also advise to avoid the sending of emotive queries, complaints and criticism to public comments on social media as often can provide inaccurate, disproportionate and misinformed information which will provide a false negative image of the club and its members.*

## **ELECTRONIC COMMUNICATION**

- Should be restricted to club matters
- Must not offend, intimidate, humiliate or bully another person
- Must not be misleading, false or injure the reputation of another person
- Should respect and maintain the privacy of members
- Must not bring the club into disrepute

Coaches and others who work with children and young people must direct electronic communication through the child's parents.

## **NON-COMPLIANCE**

Members will face disciplinary action for sending inappropriate electronic communication or posting online content or comments that harass, offend, intimidate or humiliate another member, as outlined in our member protection policy Code of Conduct.

Under certain circumstances, cyber bullying is a criminal offense that can be reported to the police.

In addition, members who publish false or misleading comments about another person in a public domain (e.g: Facebook, Twitter and other forms of social media) may be liable for defamation.

## **AGREEMENT**

All persons playing, coaching, refereeing, and spectating in the basketball competitions conducted by the Association agree to abide by the RBRA Policies and Codes of Conduct as conditions of entry.

Breaches of the Associations Policies and Codes of Conduct by players, coaches or spectators will result in suspension. Repeated breaches of the Associations Policies and Codes of Conduct will result in expulsion from the competitions the Association conducts and from the Association if the person breaching the association is a player, coach, or ordinary member.

The suspensions and/or expulsions will be imposed by the RBRA Committee/Board.

Reviewed by RBRA Committee on	September 2022
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\*Policy to be reviewed every two years

